

Geneva Police Department <b>GENERAL ORDERS</b>	<b>CRISIS INTERVENTION TEAM (CIT)</b>	
<input checked="" type="checkbox"/> new: <input type="checkbox"/> rescinds: <input type="checkbox"/> amends:		<b>cross-reference</b>
		<b>Accreditation/Recognition standards:</b> C.A.L.E.A.: NYS L.E.A.P.:
<b>effective date:</b> 1.23.2019	<b>issue/amend date:</b> 9.30.20	
<b>I. PURPOSE</b>	The purpose of the Crisis Intervention Team is to assist the Patrol Division in providing and effective response to situations involving subjects that are suspected and/or verifiably mentally ill, suicidal, or experiencing severe crisis.	
<b>II. DEFINITIONS</b>	<p><b>A. Crisis Intervention Team (CIT):</b> A group of specially trained Police Officers, on a voluntary basis, to assist with emotionally distressed individuals in a variety of situations in the community. These situations may include:</p> <ol style="list-style-type: none"> <li>1. Suicidal Persons;</li> <li>2. Persons exhibiting irrational behavior;</li> <li>3. Handling psychiatric patients;</li> <li>4. The homeless;</li> <li>5. Persons with various mental health concerns and/or referrals;</li> <li>6. Any other situations that deal with specifically with the needs of the mental health community and emotionally distressed persons.</li> </ol> <p><b>B. Emotionally Distressed Person (EDP):</b></p> <ol style="list-style-type: none"> <li>1. An individual that has a disorder or disruption of their “normal” emotional state.</li> <li>2. The individual can be suffering from the following factors: <ol style="list-style-type: none"> <li>a. Mental Illness;</li> <li>b. Substance Abuse;</li> <li>c. Situational Stress;</li> <li>d. Medical Conditions or,</li> <li>e. Any combination thereof.</li> </ol> </li> </ol>	
<b>III. POLICY</b>	<p><b>A.</b> The purpose of the Crisis Intervention Team is to assist the patrol division in providing an effective response to persons that are suspected and/or verifiably mentally ill, suicidal, or experiencing severe crisis.</p> <p><b>B.</b> It is essential that the CIT will preserve the dignity of individuals that are emotionally distressed. To accomplish this, the CIT shall:</p> <ol style="list-style-type: none"> <li>1. Take all reasonable measures to ensure the safety of CIT members, the community, and the emotionally distressed person.</li> <li>2. Ensure that each emotionally distressed person’s physical and mental health is cared for with understanding and compassion.</li> <li>3. Be utilized in situations where the emotional state of an individual may be beyond the capabilities of a regular Patrol Officer and/or may be of serious mental health concern.</li> </ol>	

<b>III. POLICY (CONT.)</b>	<ol style="list-style-type: none"> <li>4. Facilitate the diversion of persons suffering from emotional disorders or mental disorders to a mental health facility or other appropriate agency pursuant to the New York State Mental Hygiene Law and department policies.</li> <li>5. Will not be used for long term hostage or crisis negotiations.</li> <li>6. Will not be used to replace more qualified professionals or services (psychologists, counselors, therapists and/or C.P.E.P).</li> <li>7. Will not be used for the purpose of avoiding arresting an EDP for an offense.</li> </ol>
<b>IV. PROCEDURE</b>	<p><b>A. <u>Staffing</u></b></p> <ol style="list-style-type: none"> <li>1. The Crisis Intervention Team will have a Supervisor.             <ol style="list-style-type: none"> <li>a. The Supervisor shall be the rank of Sergeant or higher and will be certified in Crisis Intervention Team Training.</li> <li>b. The Supervisor will be chosen by the Chief of Police and/or his designee.</li> <li>c. The Supervisor will:                     <ol style="list-style-type: none"> <li>i. Review all completed and approved incident reports for mental health incidents and overdose incidents.</li> <li>ii. Complete and provide a monthly and annual data report on mental health incidents and overdoses to the Chief of Police.</li> <li>iii. Be the liaisons with outside agencies.</li> <li>iv. Maintain a current roster of CIT members.</li> <li>v. Monitor the effectiveness of the CIT for training needs, deficiencies and overall performance.</li> <li>vi. Maintain reasonable availability of CIT Officers.</li> <li>vii. Debrief CIT members after serious or complex mental health incidents.</li> </ol> </li> <li>d. The Chief of Police or an assigned designee shall determine the number of Officers assigned to CIT.</li> <li>e. The Supervisor will work with the LT/UF to arrange training for CIT members.</li> </ol> </li> <li>2. Officers assigned to CIT shall:             <ol style="list-style-type: none"> <li>a. Consist of Officers that are active Patrol Officers/Patrol Supervisors;</li> <li>b. Have a minimum of two years of service;</li> <li>c. Have demonstrated outstanding communication skills, an ability to diffuse volatile situations, sound judgement and strong officer safety skills.</li> </ol> </li> </ol> <p><b>B. <u>Deployment of CIT Officers</u></b></p> <ol style="list-style-type: none"> <li>1. The E911 Center and Geneva Police Department Personnel will be issued an up to date roster of CIT Officers.</li> <li>2. When a CIT Officer is on-duty, the E911 Center and/or the on-duty Police Supervisor / Officer-In-Charge will dispatch a CIT Officer to respond to assist other patrol units with Mental Hygiene type calls as defined in <b>§II(B)</b> above.</li> <li>3. A CIT Officer may also respond at the request of an on-scene Supervisor.</li> <li>4. The Supervisor of the CIT can be contacted at any time to assist in an incident with prior approval of the Chief of Police or his designee.</li> </ol>

	<ol style="list-style-type: none"><li>5. If there are no CIT Officers on-duty and one is needed, it shall be the discretion of the Police Supervisor to have one called out to respond.</li><li>6. CIT Officers are not to be used in incidents in which there is more specialized units such as ERT or hostage/crisis negotiators.</li></ol>
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Approved By

**MICHAEL J. PASSALACQUA**  
*CHIEF OF POLICE*